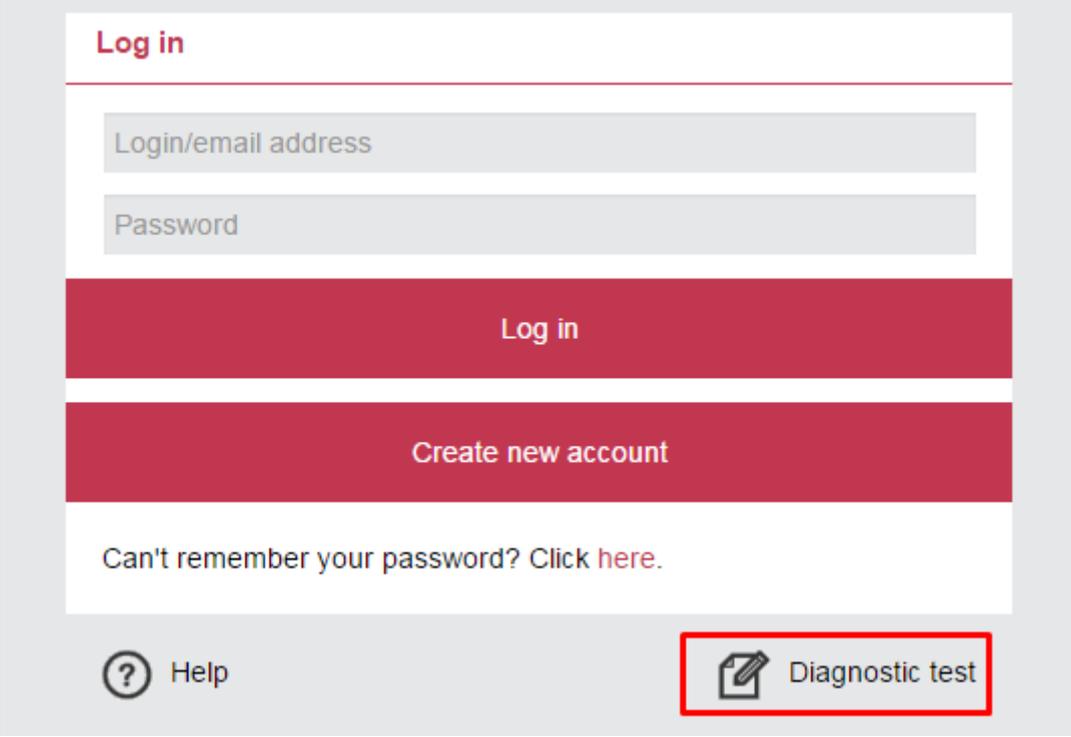


## Diagnostic test

Before you start using the Platform, or any time you do it on a new device, please go through the diagnostic test. It will check if you are going to be able to take a full advantage of the resources on the Platform. Click **Diagnostic test** to start the test.



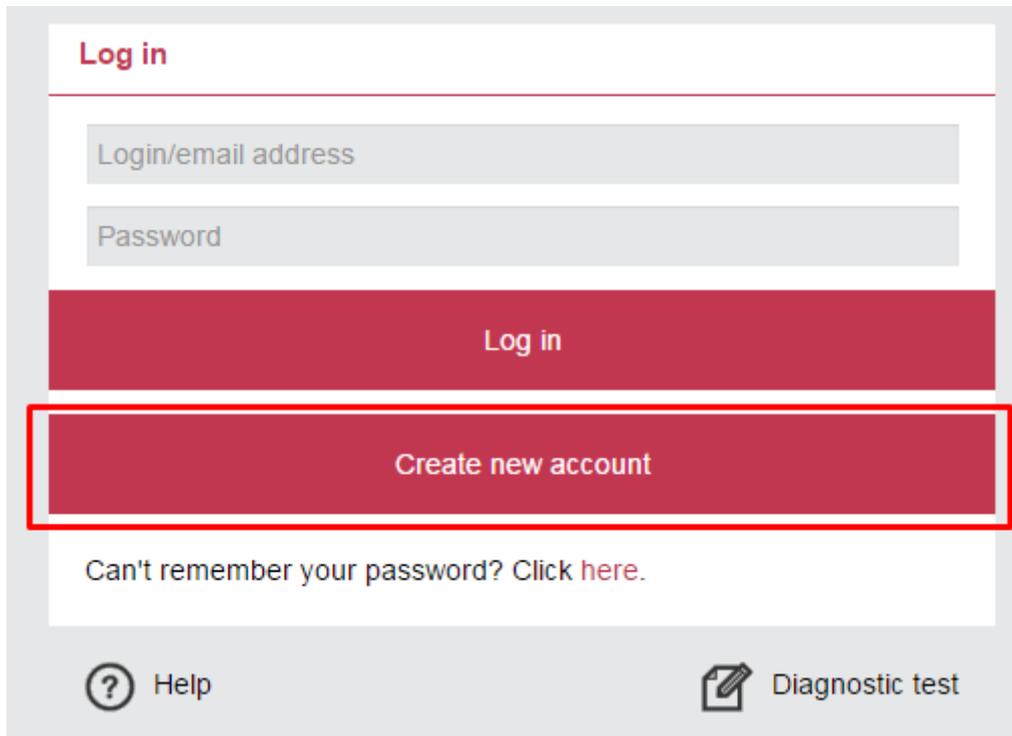
The image shows a login interface with the following elements:

- Log in** (header)
- Input field for **Login/email address**
- Input field for **Password**
- Log in** button
- Create new account** button
- Text: **Can't remember your password? Click [here](#).**
- Help** (with a question mark icon)
- Diagnostic test** (with a pencil icon, highlighted by a red box)

After the test is completed, you will see the diagnostic report indicating which (if any) components of your system do not meet the Platform's requirements. The report will instruct you what to do in order to pass the validation.

## Registration

Users who want to take “E-Platform for Neighbourhood” courses must register. In order to do it, please click **Create new account**.



The screenshot shows a login and registration interface. At the top, there is a "Log in" header. Below it are two input fields: "Login/email address" and "Password". A red "Log in" button is positioned below these fields. A red-bordered button labeled "Create new account" is highlighted with a red rectangle. Below this button, there is a link: "Can't remember your password? Click [here](#)." At the bottom, there are two icons: a question mark icon labeled "Help" and a document icon labeled "Diagnostic test".

You will get access to the registration form below.

### Fill in the registration form

E-mail address (login)\*

Nickname\*

Password\*   Unmask

Password must be at least 8 character long and must include at least: one digit, one capital letter and one non-alphanumeric character.

Language

First name\*

Surname\*

Citizenship\*

Security question

Enter the words above

[Get another CAPTCHA](#)  
[Get an audio CAPTCHA](#)

\*  I agree to the [Terms and Conditions of the Use of E-Platform](#)

There are required fields in this form marked \*.

Please fill in all the fields marked with \*. An e-mail address you provide as a login must be a true and accurate one. The nickname you choose may not be an expression considered as offensive or inconsistent with the principles of morality. Rules for the password are given on the screen.

**Remember your login (e-mail address) and password. You will need them to log in every time.**

Choose the language you want to use on the Platform. At the moment, only English is available but we will add other languages in the future.

You also need to input the words you see in the picture to the field below it.

To complete the form, you must agree to the “Terms and Conditions of the Use of E-Platform”.

When the form is filled in, click **Create my new account**.

The following message will appear

An email has been sent to your address [redacted] If you do not receive it shortly, please check the spam folder in your mailbox.

The email contains instructions to complete your registration.

If you do not receive the email at all, or have other difficulties, please contact the administrator [helpdesk@euforneighbourhood.eu](mailto:helpdesk@euforneighbourhood.eu)

Continue

Click Continue and wait for the email we send to your e-mail address.

The email will include the activation link which you have to click on.

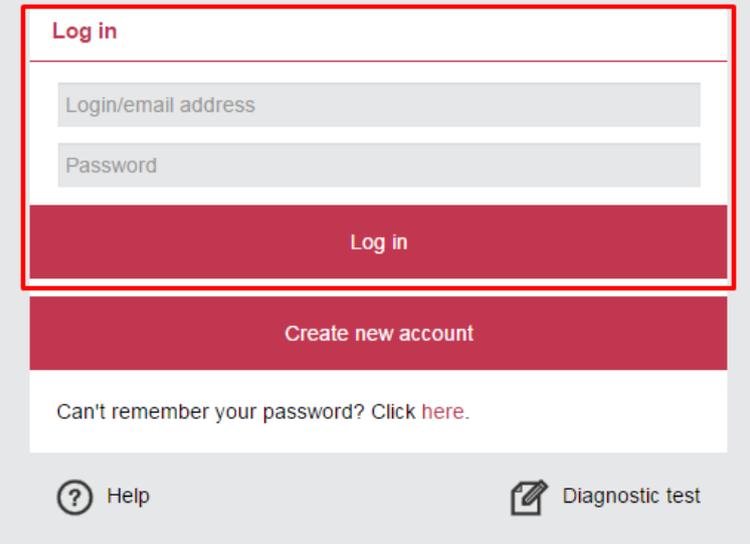
After that, you will be redirected to the welcome screen. Read it carefully and click **Continue** when you are done.

Your registration is finished and you have access to all our courses and additional resources.

## Logging in

To log in, enter your email address (login) and password you have provided while registering to the Platform, then click **Log in**.

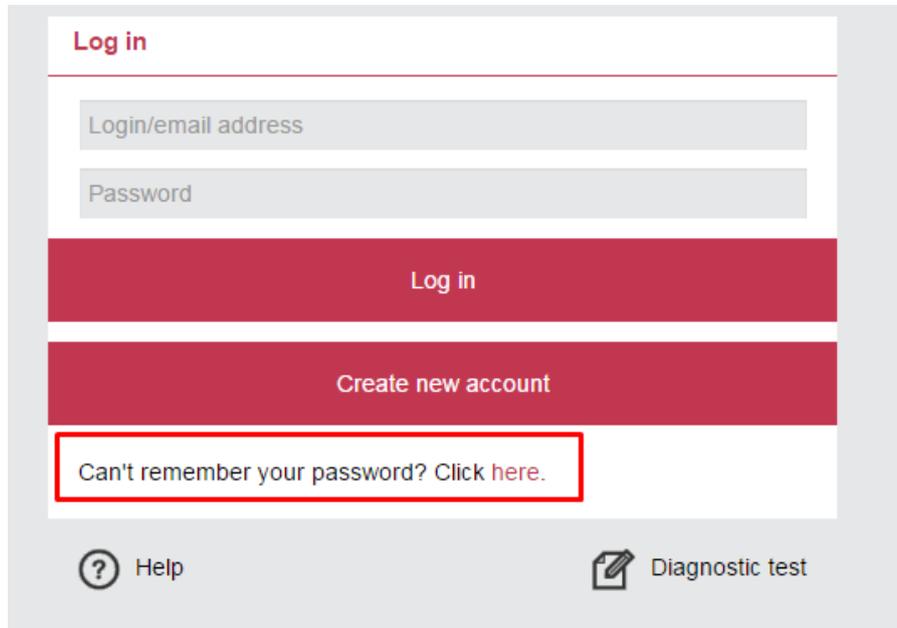
If you do not have an account already, please see the section [Registration](#).



The screenshot shows a login form with a red border. At the top, it says "Log in". Below this are two input fields: "Login/email address" and "Password". A red "Log in" button is positioned below the input fields. Underneath the button is a red "Create new account" button. At the bottom of the form, there is a link that says "Can't remember your password? Click here." Below the form, there are two icons: a question mark icon labeled "Help" and a pencil icon labeled "Diagnostic test".

## Forgotten or lost password

If you forgot or lost your password, please click the link shown below. You will be asked to provide an e-mail address you use as your login. An email will be sent to this e-mail address with the instructions how to reset your password.



The screenshot shows a login interface with the following elements:

- Log in** (header)
- Input field for **Login/email address**
- Input field for **Password**
- Log in** button
- Create new account** button
- A red-bordered box containing the text: **Can't remember your password? Click here.**
- Help** (with a question mark icon)
- Diagnostic test** (with a pencil icon)

## Enrolling for the course

You must log in to be able to enrol for the course. On the “Courses list” click on the one you are interested in. You will see the “Course info” section, and you may watch the course summary and read the information about the course. Click **Enrol me** to start using the course. You will be redirected to its lessons and other elements.

### Policy Coordination and Decision-Making for EU Affairs

[Enrol me](#)



#### Summary

Have you ever wondered how governments arrive at decisions and policies? What is a “policy system” and who are its main actors? Are you interested in finding out how – and why – governments organise or should organise to carry out their work? And would you like to find out how different countries coordinate their relations with the European Union, and what this entails?